



LabNews

November 2011

ALS Brisbane Laboratory Operations – Christmas / New Year

► On behalf of the ALS Brisbane team, we would like to wish you and your family a safe and happy Festive Season. We thank you for your custom over this very busy year and look forward to working with you in the New Year.

ALS understands the importance of delivering on your requirements - no matter what time of the year it is! To help us deliver on your desired outcomes, ALS would like to gain a better understanding of any projects that may need close attention over the Christmas and New Year period. This will ensure we adequately resource the laboratory and client services operations to achieve the outcomes you require.

Please contact the Brisbane Client Services team or the local Environmental Service Representative in your region within the next two weeks to discuss your project timelines and required service delivery.

We will do everything we can to meet your standard and urgent turnaround needs!

To assist you with planning, we would like to advise that samples requiring **results prior to Christmas** (for standard LOR tests), should ideally be submitted on or before **Friday December 9**. Samples **not** requiring results prior to Christmas may be submitted to the Brisbane lab up until midday **Friday December 23**. If you are submitting samples to one of our regional offices, they should be submitted by the local freight cut-off time on **Thursday December 22**.

The **Brisbane Laboratory** will be operating on reduced staff numbers for the working days between Christmas and New Year (**28 to 30 December**) and will be closed on the mandated Public Holidays.

Please note – *Special consideration should be given to analytical holding times, particularly water samples where holding times may be seven days or less. If you are working outside of Brisbane, transit times and arrival dates of your samples at the ALS laboratory must also be taken into account.*

It is our intention that the team working through the Christmas period will concentrate on extractions and other procedures that are holding time dependent.

The laboratory will be open for business as usual on **Tuesday 3 January** with full reporting services expected to resume by **Monday 9 January 2012**.

ALS Group - Brisbane

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